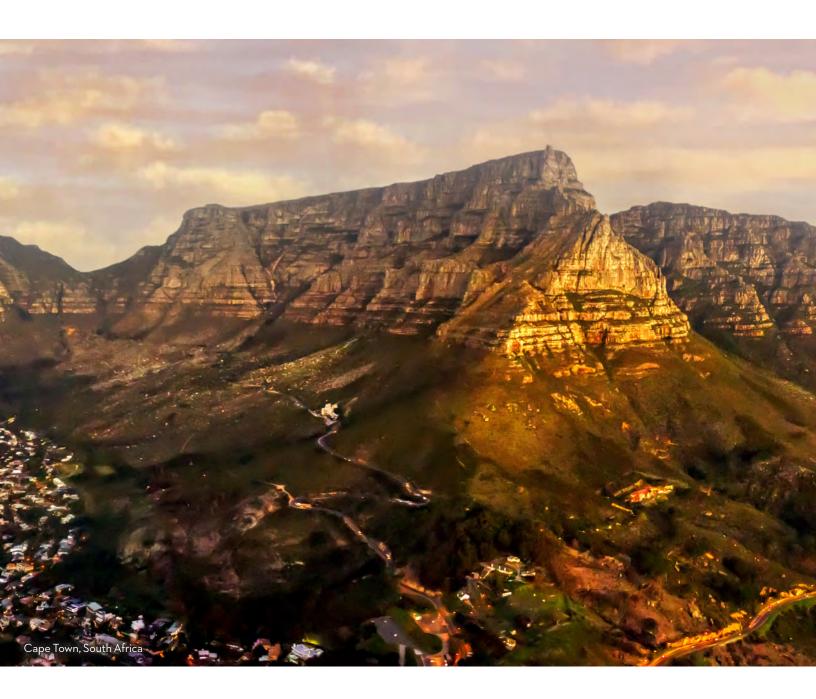
BEST GRAND WORLD VOYAGE ITINERARY 2020 DEPARTURES LEGEND AWARDS BEST WORLD CRUISE ITINERARY 2020 TRAVEL WEEKLY READERS' CHOICE AWARDS BEST
WORLD CRUISE
2020 TRAVELAGE
WEST WAVE AWARDS
EDITOR'S
PICK









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## ON A SCALE ALL THEIR OWN

MORE PORTS. LONGER STAYS. LUXURIOUS OVERNIGHTS ASHORE. EXPERIENCE MORE OF EVERYTHING ON A GRAND VOYAGE — FROM WORLD CAPITALS TO ICONIC LANDMARKS TO HIDDEN GEMS.



### CRUISE WITH THE BEST

HOLLAND AMERICA LINE IS PROUD TO CONSISTENTLY WIN THE CRUISE INDUSTRY'S TOP HONORS.



### WHY HOLLAND AMERICA LINE?

WELCOME TO THE CRUISE LINE DEDICATED TO EXPLORERS, FOODIES AND MUSIC LOVERS OF ALL AGES.

#### **DESTINATION EXPERTISE**

Whatever inspires your journey, a Grand Voyage invites you to truly connect with each destination, not merely observe. Thanks to our exclusive destination programming, you'll gain a deeper understanding of the places you visit with local cultural insights, insider travel tips, cooking demonstrations, unique shore excursions and more.

#### TASTE OF PLACE

Only Holland America Line has a dedicated Culinary Council® of world-renowned chefs plus experts in wine and spirits - who guide our onboard dining experiences\*On board, chefs serve up favorites from across the world in our exceptional Dining Room and specialty restaurants, and on culinary shore excursions in partnership with FOOD & WINE®, you can fish and feast on king crab in Argentina or tour the colorful local markets of Tahiti.

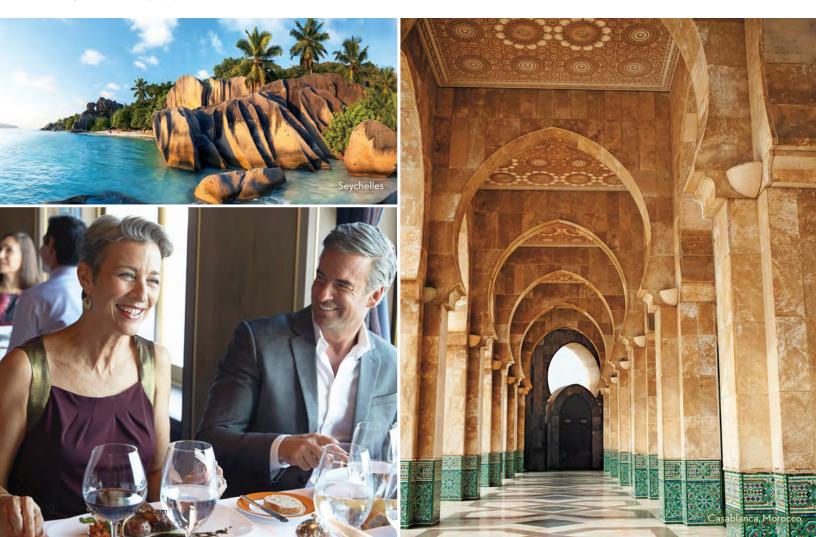
### A WORLD OF ENTERTAINMENT

Local cultural entertainers and captivating performers ensure evenings on board our Grand Voyages are as enthralling as the day's discoveries. Plus, enjoy nightly, soul-stirring music by an all-star cast of musicians, and enriching activities and presentations daily to help you get the most out of your experience.

### SPACIOUS, PERFECTLY SIZED SHIPS

Known for their sophisticated style, spacious public areas and wraparound decks, our perfectly sized ships always have a sunny corner that you can call your own. Each Holland America Line cruise also features gracious, friendly service from a crew whose goal is to always be available but never in the way. Their genuine warmth and personalized attention earn rave reviews that turn first-time guests into loyal Mariners.

• Dining and music venues vary by ship; see hollandamerica.com for details









# WHAT MAKES A GRAND VOYAGE GRAND?

TOP REASONS TO CRUISE WITH US IN 2022 & 2023

#### **AWARD-WINNING ITINERARIES**

There's no trip in the world like the one around it, and ours have been rated the best by the readers of *Travel Weekly* and the editors of *TravelAge West*. From the bustling bazaars of Morocco to the serene icescapes of Antarctica, our carefully crafted Grand Voyages bring you to all corners of the globe. Plus, overnights in Cape Town, Zanzibar, Sydney, Rio de Janeiro, Buenos Aires and more give you more time to take it all in.

#### A GRAND DINING EXPERIENCE

Delight in a different culinary journey each day with exquisite food and fine wine from around the world. Our creative, varied and extensive lunch and dinner menus feature regional cuisines, local ingredients and specially procured wines that reflect our ports of call. Plus, guests joining for the full length of the Grand World Voyage are invited for an elegant Captain's Grand Voyage Dinner with a special menu and complimentary wine.

#### INSPIRING DAYS, ENCHANTING NIGHTS

Our extensive activities and enrichment programs are enhanced even further on a Grand Voyage. Take a painting lesson with an artist in residence, practice morning tai chi or learn to cook regional specialties at a Port to Table live cooking demonstration. Plus, get an insider's perspective on destination highlights and traditions with the help of our local Cultural Ambassadors and fascinating EXC Talks<sup>®</sup>.

#### A GRACIOUS SECOND HOME

Stretch out in spacious staterooms on board *Volendam, Zaandam* and *Zuiderdam,* most with ocean views or a private verandah. Other hallmarks that make our Grand Voyages the journey of a lifetime include plush Mariner's Dream® Euro-Top beds; generous storage space; pillow gifts; and a priest, minister and rabbi on board.

#### THE FINEST SERVICE MADE EVEN BETTER

Many crew members are Grand Voyage veterans with personal insights into the destinations we visit. There is nearly one crew member for every two guests, and the warmly attentive service and length of a Grand Voyage create a special bond between crew members and guests.



### EARLY BOOKING BENEFITS

BOOK YOUR 71-DAY 2022 GRAND AFRICA VOYAGE BY FEBRUARY 25, 2022, AND RECEIVE AMENITIES VALUED AT UP TO US\$3,970 PER PERSON.\*

### PINNACLE SUITES, NEPTUNE SUITES & VISTA SUITES (CATEGORIES PS-BC ONLY)

- Onboard Spending Money
  - us\$1,000 per person, Category PS
  - us\$750 per person, Categories SA-SB
  - us\$500 per person, Categories A-BC
- Prepaid Signature Internet Package (4,000 minutes per person)
- · Prepaid Crew Incentive
- One Complimentary Shore Excursion from the Collections of Holland America Line list
- Unlimited Luggage Delivery Service (to/from Ft. Lauderdale only)\*
- Initial In-suite Liquor Set-up (four bottles)
- · "Welcome on Board" Bottle of Sparkling Wine

### SELECT OCEAN-VIEW STATEROOMS (CATEGORIES C-F ONLY)

- us\$300 Onboard Spending Money per person
- · Prepaid Crew Incentive
- Luggage Delivery Service (two pieces per person to/from Ft. Lauderdale only)\*
- "Welcome on Board" Bottle of Sparkling Wine

### GENERAL AMENITIES (NO EXPIRATION, REGARDLESS OF WHEN BOOKED)

- Complimentary laundry, dry cleaning and pressing, Categories PS-SB
- Complimentary unlimited in-suite bottled water and soft drinks, Categories PS-SB

#### PAY IN FULL BY FEBRUARY 25, 2022 AND RECEIVE A 3 PERCENT SAVINGS OFF THE CRUISE-ONLY FARE.

- ◆ For full terms & conditions see page 10.
- Applies to U.S. and Canadian residents only; residents of all other countries will receive a us\$200 (categories PS-BC) or us\$125 (categories C-F) per-person Onboard Spending Money. Certain restrictions apply.



#### **2022 GRAND AFRICA VOYAGE**

#### ROUNDTRIP FT. LAUDERDALE

Zaandam 2022: Oct 10

DAY	DATE	PORT	DURATION
Mon	Oct 10	FT. LAUDERDALE, FLORIDA	Depart 4:00pm
Tue	Oct 18	Funchal, Madeira	Full Day
Wed	Oct 19	Arrecife, Lanzarote, Canary Islands	Half Day - Afternoon
Thu	Oct 20	Agadir, Morocco	Half Day – Morning
Fri	Oct 21	Casablanca, Morocco	Full Day
Mon	Oct 24	La Goulette (Tunis & Carthage), Tunisia	Full Day
Wed	Oct 26	Soúda, Crete, Greece €	Half Day & Evening Stay
Fri	Oct 28	Enter Suez Canal at Port Said Daylight transit Suez Canal Exit Suez Canal at Suez	
Sat	Oct 29	Sharm el Sheikh, Egypt	Full Day
Sun	Oct 30	Aqaba, Jordan <b>⊅</b>	Full Day & Overnight
Mon	Oct 31	Aqaba	Full Day
Tue	Nov 1	Safâga, Egypt €	Full Day & Evening Stay
Mon	Nov 7	Crossing the equator	
Tue	Nov 8	Victoria, Mahé, Seychelles ♦	Evening & Overnight
Wed	Nov 9	Victoria	Full Day
Sat	Nov 12	Zanzibar, Tanzania <b>⊅</b>	Full Day & Overnight
Sun	Nov 13	Zanzibar	Full Day
Tue	Nov 15	Mamoudzou, Île de Mayotte, Comoros	Full Day

DAY	DATE	PORT	DURATION
Wed	Nov 16	Andoany (Hell-Ville), Nosy Be, Madagascar	Full Day
Sat	Nov 19	Maputo, Mozambique	Full Day
Sun	Nov 20	Richards Bay, South Africa C	Full Day & Evening Stay
Wed	Nov 23	Cape Town, South Africa.	Full Day & Overnight
Thu	Nov 24	Cape Town <b>C</b>	Full Day & Evening Stay
Sat	Nov 26	Lüderitz, Namibia	Full Day
Sun	Nov 27	Walvis Bay, Namibia €	Full Day & Evening Stay
Wed	Nov 30	Luanda, Angola	Full Day
Fri	Dec 2	Crossing the equator	
Sun	Dec 4	Takoradi, Ghana	Full Day
Mon	Dec 5	Abidjan, Côte d'Ivoire	Full Day
Thu	Dec 8	Banjul, The Gambia	Full Day
Fri	Dec 9	Dakar, Senegal	Full Day
Sun	Dec 11	Mindelo, São Vicente, Cape Verde	Full Day
Sat	Dec 17	San Juan, Puerto Rico 🕻	Full Day & Evening Stay
Tue	Dec 20	FT. LAUDERDALE, FLORIDA	Arrive 7:00am

 $<sup>{\</sup>bf C}$  Evening Stay. Departure between 10:00pm and Midnight.

For port durations see page 11.

Note: At sea days not shown.

 $<sup>\</sup>ensuremath{\rlap/ D}$  Extended Stay. Departure leaving the next calendar day.



### EARLY BOOKING BENEFITS

BOOK YOUR 74-DAY 2023 GRAND SOUTH AMERICA & ANTARCTICA VOYAGE BY JUNE 1, 2022, AND RECEIVE AMENITIES VALUED AT UP TO US\$4,070 PER PERSON.\*

### PINNACLE SUITES, NEPTUNE SUITES & VISTA SUITES (CATEGORIES PS-BC ONLY)

- · Onboard Spending Money
  - us\$1,000 per person, Category PS
  - us\$750 per person, Categories SA-SB
  - us\$500 per person, Categories A-BC
- Prepaid Signature Internet Package (4,000 minutes per person)
- · Prepaid Crew Incentive
- One Complimentary Shore Excursion from the Collections of Holland America Line list
- Unlimited Luggage Delivery Service (to/from Ft. Lauderdale only)\*
- Initial In-suite Liquor Set-up (four bottles)
- · "Welcome on Board" Bottle of Sparkling Wine

### SELECT OCEAN-VIEW STATEROOMS (CATEGORIES CA-F ONLY)

- us\$300 Onboard Spending Money per person
- · Prepaid Crew Incentive
- Luggage Delivery Service (two pieces per person to/from Ft. Lauderdale only)\*
- "Welcome on Board" Bottle of Sparkling Wine

### GENERAL AMENITIES (NO EXPIRATION, REGARDLESS OF WHEN BOOKED)

- Complimentary laundry, dry cleaning and pressing, Categories PS-SB
- Complimentary unlimited in-suite bottled water and soft drinks, Categories PS-SB

#### PAY IN FULL BY JUNE 1, 2022 AND RECEIVE A 3 PERCENT SAVINGS OFF THE CRUISE-ONLY FARE.

- ◆ For full terms & conditions see page 10.
- \* Applies to U.S. and Canadian residents only; residents of all other countries will receive a us\$200 (categories PS-BC) or us\$125 (categories CA-F) per-person Onboard Spending Money. Certain restrictions apply.



#### 2023 GRAND SOUTH AMERICA & ANTARCTICA VOYAGE

#### ROUNDTRIP FT. LAUDERDALE

Volendam

2023: Jan 3 74-day Roundtrip Ft. Lauderdale
Jan 3 40-day Ft. Lauderdale to Buenos Aires
Feb 12 34-day Buenos Aires to Ft. Lauderdale

DAY	DATE	PORT	DURATION
Tue	Jan 3	FT. LAUDERDALE, FLORIDA	Depart 5:00pm
Thu	Jan 5	George Town, Grand Cayman	Full Day
Sat	Jan 7	Puerto Limón, Panama	Full Day
Sun	Jan 8	Enter Panama Canal at Cristóbal, Panama Daylight transit Panama Canal Exit Panama Canal at Balboa, Panama Fuerte Amador (Panama City), Panama <b>⊅</b>	Evening & Overnight
Mon	Jan 9	Fuerte Amador (Panama City)	Full Day
Tue	Jan 10	Crossing the equator	
Wed	Jan 11	Manta (Quito), Ecuador	Full Day & Evening
Fri	Jan 13	Callao (Lima), Peru <b>⊅</b>	Evening & Overnight
Sat	Jan 14	Callao (Lima) <b>#</b>	Full Day & Overnight
Sun	Jan 15	Callao (Lima)	Full Day
Mon	Jan 16	General San Martín (Pisco), Peru	Full Day
Thu	Jan 19	Coquimbo (La Serena), Chile	Full Day
Fri	Jan 20	San Antonio (Santiago), Chile	Full Day
Sun	Jan 22	Isla Róbinson Crusoe, Chile	Full Day
Tue	Jan 24	Puerto Montt, Chile	Full Day
Wed	Jan 25	Puerto Chacabuco, Chile	Half Day – Afternoon
Thu	Jan 26	Scenic cruising Chilean Fjords	
Fri	Jan 27	Scenic cruising Amalia or Brujo Glacier Scenic cruising Sarmiento Channel Scenic cruising Strait of Magellan	
Sat	Jan 28	Punta Arenas, Chile Scenic cruising Cockburn and Beagle channels	Full Day & Evening
Sun	Jan 29	Scenic cruising Glacier Alley and Cape Horn	
Mon	Jan 30	Ushuaia, Tierra del Fuego, Argentina	Full Day & Evening
Wed-Sat	Feb 1-4	The Antarctica Experience▲	
Mon	Feb 6	Stanley, Falkland Islands <sup>◆</sup>	Full Day
Wed	Feb 8	Puerto Madryn, Argentina	Full Day
Fri	Feb 10	Punta del Este, Uruguay	Full Day
Sat	Feb 11	Montevideo, Uruguay	Full Day

DAY	DATE	PORT	DURATION
Sun	Feb 12	BUENOS AIRES, ARGENTINA ♦	Full Day & Overnight
Mon	Feb 13	Buenos Aires <b>⊅</b>	Full Day & Overnight
Tue	Feb 14	Buenos Aires	Full Day
Fri	Feb 17	Santos (São Paulo), Brazil	Full Day
Sat	Feb 18	Rio de Janeiro, Brazil ♦	Full Day & Overnight
Sun	Feb 19	Rio de Janeiro	Full Day
Tue	Feb 21	Salvador da Bahia, Brazil 🕻	Full Day & Evening Stay
Thu	Feb 23	Recife, Brazil 🕻	Full Day & Evening Stay
Sat	Feb 25	Fortaleza, Brazil	Half Day – Morning
Mon	Feb 27	Belém, Brazil	Full Day
Tue	Feb 28	Crossing the equator	
Wed	Mar 1	Cruising the Amazon River, crossing the equator€	
Thu	Mar 2	Santarém, Brazil≆	Full Day
Fri	Mar 3	Boca da Valeria, Brazil≆	Half Day – Morning
Sat	Mar 4	Manaus, Brazil <b>® ⊅</b>	Full Day & Overnight
Sun	Mar 5	Manaus <sup>™</sup>	Full Day
Mon	Mar 6	Parintins, Brazil≆	Half Day – Morning
Tue	Mar 7	Alter do Chão, Brazil¥	Half Day – Morning
Wed	Mar 8	Cruising the Amazon River, crossing the equator€	
Fri	Mar 10	Devil's Island, French Guiana	Full Day
Sun	Mar 12	Bridgetown, Barbados	Full Day
Mon	Mar 13	Roseau, Dominica	Full Day
Tue	Mar 14	San Juan, Puerto Rico 🕻	Half Day & Evening Stay
Fri	Mar 17	Half Moon Cay, Bahamas	Full Day
Sat	Mar 18	FT. LAUDERDALE, FLORIDA	Arrive 7:00am

- C Evening Stay. Departure between 10:00pm and Midnight.
- Extended Stay. Departure leaving the next calendar day.
- ▲ The Antarctica Experience. Exact Itinerary in Antarctica will depend on permissions, ice, weather conditions and time available. There will be no landings in Antarctica. Visits by cruise ships to the Antarctic require government approval. Holland America Line has obtained government approval for this cruise. There remains the possibility, however, that this approval could be withdrawn if a change is made in applicable governmental requirements.
- Conditions permitting (otherwise, scenic cruising Falkland Sound).
- The Amazon Experience

For port durations see page 11.

Note: At sea days not shown.



### EARLY BOOKING BENEFITS

BOOK YOUR 128-DAY 2023 GRAND WORLD VOYAGE BY JUNE 1, 2022, AND RECEIVE AMENITIES VALUED AT UP TO US\$6,890 PER PERSON.\*

### PINNACLE SUITES, NEPTUNE SUITES & SIGNATURE SUITES (CATEGORIES PS-SZ ONLY)

- Onboard Spending Money
  - us\$2,000 per person, Category PS
  - us\$1,000 per person, Categories SA-SC
  - us\$750 per person, Categories SS-SZ
- Prepaid Signature Internet Package (5,000 minutes per person)
- · Prepaid Crew Incentive
- One Complimentary Shore Excursion from the Collections of Holland America Line list
- Unlimited Luggage Delivery Service (to/from Ft. Lauderdale only)\*
- Initial In-suite Liquor Set-up (four bottles)
- "Welcome on Board" Bottle of Sparkling Wine

### VERANDAH STATEROOMS & SELECT OCEAN-VIEW STATEROOMS (CATEGORIES VA-VH & C-E ONLY)

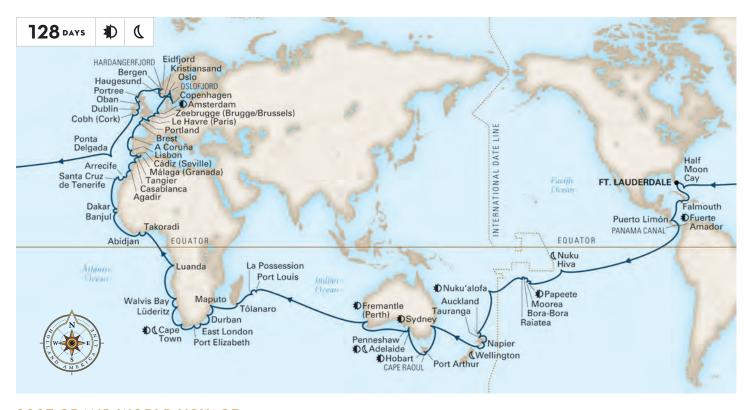
- · Onboard Spending Money
  - us\$650 per person, Categories VA-VH
  - us\$500 per person, Categories C-E
- Prepaid Crew Incentive
- One Complimentary Shore Excursion from the Collections of Holland America Line list (Categories VA-VH only)
- Luggage Delivery Service (two pieces per person to/from Ft. Lauderdale only)\*
- Initial In-suite Liquor Set-up (four bottles, Categories VA-VH only)
- "Welcome on Board" Bottle of Sparkling Wine

### GENERAL AMENITIES (NO EXPIRATION, REGARDLESS OF WHEN BOOKED, CATEGORIES PS-SC ONLY)

- · Complimentary laundry, dry cleaning and pressing
- · Complimentary unlimited in-suite bottled water and soft drinks

#### PAY IN FULL BY JUNE 1, 2022 AND RECEIVE A 3 PERCENT SAVINGS OFF THE CRUISE-ONLY FARE.

- ◆ For full terms & conditions see page 10.
- \* Applies to U.S. and Canadian residents only; residents of all other countries will receive a us\$200 (categories PS-SZ) or us\$125 (categories VA-VH or C-E) per-person Onboard Spending Money. Certain restrictions apply.



#### **2023 GRAND WORLD VOYAGE**

#### ROUNDTRIP FT. LAUDERDALE

Zuiderdam 2023: Jan 3

DAY	DATE	PORT	DURATION
Tue	Jan 3	FT. LAUDERDALE, FLORIDA	Depart 5:00pm
Thu	Jan 5	Falmouth, Jamaica	Full Day
Sat	Jan 7	Puerto Limón, Costa Rica	Full Day
Sun	Jan 8	Enter Panama Canal at Cristóbal, Panama Daylight transit Panama Canal Exit Panama Canal at Balboa, Panama Fuerte Amador (Panama City), Panama <b>⊅</b>	Evening & Overnight
Mon	Jan 9	Fuerte Amador (Panama City)	Full Day
Mon	Jan 16	Crossing the equator	
Wed	Jan 18	Nuku Hiva, Marquesas, French Polynesia 🕻	Full Day & Evening Stay
Sat	Jan 21	Papeete, Tahiti, Society Islands, French Polynesia	Full Day & Overnight
Sun	Jan 22	Papeete, Tahiti, Society Islands Moorea, Society Islands, French Polynesia	Depart 5:00 am Full Day
Mon	Jan 23	Bora-Bora, Society Islands, French Polynesia	Full Day
Tue	Jan 24	Raiatea, Society Islands, French Polynesia	Full Day
Sat	Jan 28	Crossing the International Date Line	
Sun	Jan 29	Nuku'alofa, Tonga <b>⊅</b> Hal	f Day – Afternoon & Overnight
Mon	Jan 30	Nuku'alofa	Full Day
Thu	Feb 2	Auckland, New Zealand	Full Day
Fri	Feb 3	Tauranga, New Zealand	Full Day
Sat	Feb 4	Napier, New Zealand	Half Day – Afternoon
Sun	Feb 5	Wellington, New Zealand €	Full Day & Evening Stay
Thu	Feb 9	Sydney, Australia <b>⊅</b>	Full Day & Overnight
Fri	Feb 10	Sydney	Full Day
Sun	Feb 12	Port Arthur, Tasmania, Australia Hobart, Tasmania, Australia.	Full Day Evening & Overnight
Mon	Feb 13	Hobart, Tasmania Scenic cruising Cape Raoul	Full Day
Wed	Feb 15	Adelaide, Australia ♦	Afternoon & Overnight
Thu	Feb 16	Adelaide <b>C</b>	Full Day & Evening Stay
Fri	Feb 17	Penneshaw, Kangaroo Island, Australia	Full Day
Tue	Feb 21	Fremantle (Perth), Australia♠	Full Day & Overnight
Wed	Feb 22	Fremantle (Perth)	Full Day
Thu	Mar 2	Port Louis, Mauritius	Full Day
Fri	Mar 3	La Possession, Réunion	Full Day
Sun	Mar 5	Tôlanaro, Madagascar	Full Day
Wed	Mar 8	Maputo, Mozambique	Full Day
Fri	Mar 10	Durban, South Africa	Full Day
Sat	Mar 11	East London, South Africa	Full Day
Sun	Mar 12	Port Elizabeth, South Africa	Full Day
Tue	Mar 14	Cape Town, South Africa <b>⊅</b>	Full Day & Overnight
Wed	Mar 15	Cape Town 🕻	Full Day & Evening Stay
Fri	Mar 17	Lüderitz, Namibia	Full Day

DAY	DATE	PORT	DURATION
Sat	Mar 18	Walvis Bay, Namibia	Full Day
Tue	Mar 21	Luanda, Angola	Full Day
Fri	Mar 24	Crossing the equator	Full Day
Sat	Mar 25	Takoradi, Ghana	Full Day
Sun	Mar 26	Abidjan, Côte d'Ivoire	Full Day
Wed	Mar 29	Banjul, The Gambia	Full Day
Thu	Mar 30	Dakar, Senegal	Full Day
Sun	Apr 2	Santa Cruz de Tenerife, Tenerife, Canary Islands	Full Day
Mon	Apr 3	Arrecife, Lanzarote, Canary Islands	Full Day
Tue	Apr 4	Agadir, Morocco	Full Day
Thu	Apr 6	Casablanca, Morocco	Full Day
Fri	Apr 7	Tanger (Tangier), Morocco	Full Day
Sat	Apr 8	Málaga (Granada), Spain	Full Day
Sun	Apr 9	Cádiz (Seville), Spain	Full Day
Mon	Apr 10	Lisbon, Portugal	Full Day & Evening
Wed	Apr 12	A Coruña, Spain	Full Day
Fri	Apr 14	Brest, France	Full Day
Sat	Apr 15	Portland, England	Full Day
Sun	Apr 16	Le Havre (Paris), France	Full Day
Mon	Apr 17	Zeebrugge (Brugge/Brussels), Belgium	Full Day
Tue	Apr 18	Amsterdam, the Netherlands. ◆	Full Day & Overnight
Wed	Apr 19	Amsterdam	Full Day
Fri	Apr 21	Copenhagen, Denmark	Full Day
Sat	Apr 22	Oslo, Norway Scenic cruising Oslofjord	Half Day – Afternoon
Sun	Apr 23	Haugesund, Norway	Full Day
Mon	Apr 24	Stavanger, Norway	Full Day
Tue	Apr 25	Eidfjord, Norway Scenic cruising Hardangerfjord	Full Day
Wed	Apr 26	Bergen, Norway	Full Day
Fri	Apr 28	Portree, Isle of Skye, Scotland	Full Day
Sat	Apr 29	Oban, Scotland	Full Day
Sun	Apr 30	Dublin, Ireland	Full Day
Mon	May 1	Cobh (Cork), Ireland	Full Day
Thu	May 4	Ponta Delgada, São Miguel, Azores	Full Day
Thu	May 11	Half Moon Cay, Bahamas	Full Day
Fri	May 12	FT. LAUDERDALE, FLORIDA	Arrive 7:00am

 $<sup>{\</sup>ensuremath{\varsigma}}$  Evening Stay. Departure between 10:00pm and Midnight.

Note 1: At sea days not shown.

Note 2: This sailing is 129 calendar days in length.

<sup>◆</sup> Extended Stay. Departure leaving the next calendar day. For port durations see page 11.

# EARLY BOOKING BENEFITS TERMS & CONDITIONS

#### 2022 GRAND AFRICA VOYAGE

Early booking bonus is available for the full 2022 71-Day Grand Africa Voyage to guests 1 and 2 sharing a stateroom who book in select categories by 2/25/22. Offers are based on Promo(s) WN/WW/WY/WZ. Amenity values vary by the category booked. The early booking bonus package value of us\$3,970 per person applies to booking the 71-day Grand Africa Voyage (roundtrip Ft. Lauderdale) in a Pinnacle Suite. Bonuses are valued as follows: onboard spending money valued at US\$1,000; prepaid crew incentive valued at US\$1,136; one complimentary shore excursion valued at US\$250 (must be selected from the Collections of Holland America Line list); luggage delivery service valued at us\$250; Prepaid Internet Service (4,000 minutes per guest) valued at US\$200; complimentary initial liquor set up (4 bottles) valued at us\$100; and a "Welcome on Board" bottle of sparkling wine valued at US\$21 per guest. The following suite amenities are available throughout the entire booking window and are valued as follows: complimentary unlimited in-suite bottled water and soft drinks valued at US\$596; and complimentary laundry, dry cleaning and pressing valued at US\$426. Segment Guests will receive the following onboard spending amounts per person for guests 1 and 2 sharing a stateroom: up to 27 days will receive us\$300 for categories PS-BC and us\$200 for categories C-F; 28-plus days will receive us\$500 for categories PS-BC and us\$300 for categories C-F. For guests receiving a complimentary upgrade or purchasing a PLUS offer, promotional or stateroom amenities are based on the non-discounted category paid, not the upgraded stateroom category. All offers are nonrefundable, nontransferable, not for cash value and expire at the end of that cruise. For additional details see hollandamerica. com. Offers are capacity-controlled and may be modified or withdrawn without prior notice. Other restrictions may apply. Offer ends February 25, 2022. Ships' Registry: The Netherlands.

### 2023 GRAND SOUTH AMERICA & ANTARCTICA VOYAGE

Early booking bonus is available for the full 2023 74-Day Grand South America & Antarctica Voyage to guests 1 and 2 sharing a stateroom who book in select categories by 6/1/22. Offers are based on Promo(s) WN/ WW/WY/WZ. Amenity values vary by the category booked. The early booking bonus package value of us\$4,070 per person applies to booking a 74-day Grand South America & Antarctica Voyage in a Pinnacle Suite. Bonuses are valued as follows: onboard spending money valued at US\$1,000; prepaid crew incentive valued at US\$1,184; one complimentary shore excursion valued at us\$250 (must be selected from the Collections of Holland America Line list); luggage delivery service valued at US\$250; Prepaid Internet Service (4,000 minutes per quest) valued at US\$200; complimentary initial liquor set up (4 bottles) valued at US\$100; and a "Welcome on Board" bottle of sparkling wine valued at US\$21 per guest. The following suite amenities are available throughout the entire booking window and are valued as follows: complimentary unlimited in-suite bottled water and soft drinks valued at US\$622; and complimentary laundry, dry cleaning and pressing valued at US\$444. Segment Guests will receive the following onboard spending amounts per person for guests 1 and 2 sharing a stateroom: up to 39 days will receive us\$300 for categories PS-BC and us\$200 for categories CA-F; 40-plus days will receive us\$500 for categories PS-BC and us\$300 for categories CA-F. For guests receiving a complimentary upgrade or purchasing a PLUS offer, promotional or stateroom amenities are based on the non-discounted category paid, not the upgraded stateroom category. All offers are nonrefundable, nontransferable, not for cash value and expire at the end of that cruise. For additional details see hollandamerica.com. Offers are capacitycontrolled and may be modified or withdrawn without prior notice. Other restrictions may apply. Offer ends on June 1, 2022. Ships' Registry: The Netherlands.

#### 2023 GRAND WORLD VOYAGE

Early booking bonus is available for the full 2023 128-Day Grand World Voyage to guests 1 and 2 sharing a stateroom who book in select categories by 6/1/22. Offers are based on Promo(s) WN/WW/WY/WZ. Amenity values vary by the category booked. The early booking bonus package value of us\$6,890 per person for the 128-day 2023 Grand World Voyage applies to booking a Pinnacle Suite. Bonuses are valued as follows: onboard spending money valued at us\$2,000; prepaid crew incentive valued at us\$2,176; one complimentary shore excursion valued at US\$250 (must be selected from the Collections of Holland America Line list); luggage delivery service valued at US\$250; Prepaid Internet Service (5,000 minutes per guest) valued at US\$250; complimentary initial liquor set up (4 bottles) valued at US\$100; and a "Welcome on Board" bottle of sparkling wine valued at US\$21 per guest. The following suite amenities are available throughout the entire booking window and are valued as follows: complimentary unlimited in-suite bottled water and soft drinks valued at US\$1,075; and complimentary laundry, dry cleaning and pressing valued at US\$768. Segment Guests for the 2023 voyage will receive the following onboard spending amounts per person for guests 1 and 2 sharing a stateroom: up to 24 days will receive us\$300 for categories PS-SZ, us\$250 for categories VA-VH and us\$200 for categories C-E; 25-plus days will receive us\$500 for categories PS-SZ, us\$400 for categories VA-VH and us\$300 for categories C-E. For guests receiving a complimentary upgrade or purchasing a PLUS offer, promotional or stateroom amenities are based on the non-discounted category paid, not the upgraded stateroom category. All offers are nonrefundable, nontransferable, not for cash value and expire at the end of that cruise. For additional details see hollandamerica.com. Offers are capacitycontrolled and may be modified or withdrawn without prior notice. Other restrictions may apply. Offer ends on June 1, 2022. Ships' Registry: The Netherlands.







#### **DEFINITIONS OF PORT DURATION TIMES**

Full Day:	Arrival at or before 10 AM	Departure between 3 PM (incl. 3 PM) and 8 PM (not incl. 8 PM)
Full Day & Evening:	Arrival at or before 10 AM	Departure at or after 8 PM but before 10 PM
Half Day - Morning:	Arrival at or before 10 AM	Departure before 3 PM (not incl. 3 PM)
Half Day – Afternoon:	Arrival after 10 AM (not incl. 10 AM)	Departure between 3 PM (not incl. 3 PM) and 8 PM (not incl. 8 PM)
Half Day & Evening:	Arrival after 10 AM (not incl. 10 AM)	Departure at or after 8 PM but before 10 PM
Full Day Scenic Cruising:	A significant cruise feature/scenic cruising that commences at or before 10 AM	Concludes at or after 3 PM
Morning Scenic Cruising:	A significant cruise feature/scenic cruising that commences at or before 10 AM	Concludes before 3 PM (not incl. 3 PM)
Afternoon Scenic Cruising:	A significant cruise feature/scenic cruising that commences after 10 AM (not incl. 10 AM)	Concludes at or after 3 PM
Evening:	Any call that arrives at or after 4 PM	Departure up to 10 PM
Evening Stay:	Enjoy an extended shore excursion or a dinner in port	Departure between 10 PM and Midnight
Extended Stay:	A chance to spend more time in port to explore	Departure after Midnight the next day
Service Call:	Utilized for various service calls and overland tour drop-off events (e.g., Tracy Arm)	A port call where the total duration is 4 hours or less. Access to shore may be limited to shore excursion participants only or restricted.

Port duration subject to change.

### **TERMS & CONDITIONS**

#### **RESERVATIONS**

Accommodations are limited. If you use a travel agent/travel agency ("TA") to book your reservation, you shall pay deposits and payments for Holland America Line's ("HAL") services to such TA. HAL will only issue travel documents if and when it has received full payment from TA. HAL will only make any refunds to the applicable TA based on the amount HAL actually received, less any applicable cancellation fees and charges; guest is responsible for obtaining any refund monies from TA.

#### **DEPOSIT AND FINAL PAYMENT REQUIREMENTS**

First deposit is required within five days after the cruise booking. Second deposit is due for the 2022 Grand Africa Voyage by February 25, 2022; for the 2023 Grand South America & Antarctica Voyage by June 1, 2022; and for the 2023 Grand World Voyage by June 1, 2022. Final payment of balance must be received no later than 90 days prior to departure.

#### **CANCELLATIONS**

Our cancellation policy allows you to cancel your 2022-2023 Grand Voyage up to 121 days prior to departure and receive a full refund. If you cancel your 2022-2023 Grand Voyage within 120 days, you are required to pay a cancellation fee (including 3rd and 4th berths) as set forth below. Such fees are based on the fare paid, excluding Taxes, Fees & Port Expenses ("TFPE"), transfers, surcharges, shore & land excursions and most pre-purchased gift(s) and/or special service(s). See more details in the Cruise Contract. For 2022-2023 Grand Voyages the amount of cancellation fees varies based on the timing of cancellation as follows:

2022-2023 GRAND VOYAGES		
Number of Days Before Commencing Travel that Guest Cancels Cruise	Amount of Cancellation Fee	
120-91	amount equal to deposit requirement	
90-76	60% of gross fare	
75 or less	100% of gross fare	

Change to arrangements may be subject to change charges.

#### **CREW INCENTIVE AND SERVICE CHARGES**

For your convenience, a **Crew Incentive** will be automatically added to your onboard account to recognize the efforts of a wide variety of crew members in various departments, including those in the Dining, Entertainment, Guest Services, and Galley areas. The amount of the Crew Incentive is based on your stateroom category and is subject to adjustment at your discretion, except as otherwise provided in the Crew Incentive and Service Charge Policy. A **Service Charge** will be automatically added to optional purchases of beverage packages, drinks, dining room and specialty dining, onboard parties, and other services or amenities provided to guests that are not included in the Cruise Fare. The Crew Incentive and Service Charge payments on all vessels in our fleet are pooled and distributed in the form of compensation, including bonuses. For further details, please review our <a href="Crew Incentive and Service Charge Policy">Crew Incentive and Service Charge Policy</a>.

#### **TAXES, FEES & PORT EXPENSES**

"Taxes, Fees & Port Expenses" or "TFPE" as used by HAL, may include any and all fees, charges, tolls, and taxes imposed on HAL by governmental or quasi-governmental authorities, as well as third-party fees and charges arising from a vessel's presence in a harbor or port. TFPE may be assessed per guest, per berth, per ton, or per vessel. TFPE are subject to change and HAL reserves the right to collect any increases in effect at the time of sailing even if the fare has already been paid in full.

#### **GUESTS WITH DISABILITIES**

Holland America Line seeks to accommodate the needs of guests with disabilities, to the extent feasible. Some accommodations require advanced notification. For more information, visit the <u>Accessible Cruising section</u> of our website.

#### **MEDICAL SERVICES**

Each of our ships is equipped with limited medical facilities that are staffed by a physician and registered nurses. Unless otherwise indicated in an active HAL policy (for example, the COVID-19 Protection Program), guest will be charged a fee for all medical services and medications obtained on board. If the onboard physician is unable to care for your needs on board, you will be transferred to medical facilities on shore. If your condition will require that you have special medical apparatus or assistance on board, we must be made aware of that at time of booking in order to determine whether we can accommodate your needs.







#### PASSPORTS/VISAS/IMMUNIZATIONS

You are solely responsible for securing and having available all proper documentation for the countries visited on your cruise or land tour and for bringing all necessary travel documents such as passports, visas, proof of citizenship, re-entry permits, minor's permissions, medical certificates showing all necessary vaccinations. Guests should check with their TA or the appropriate government authority to determine the necessary documents. Guest will be refused boarding or disembarked without recourse or liability for refund, payment, compensation, or credit of any kind if they do not have proper documentation, and they will be subject to any fine or other costs incurred by HAL that result from improper documentation or noncompliance with applicable regulations.

#### RESPONSIBILITY

All HAL vessels are owned by HAL Antillen N.V. and operated by Holland America Line N.V. in its capacity as general partner of Cruiseport Curaçao C.V. Transportation aboard the ship is provided solely by the Shipowner and Operator and pursuant to the <u>Cruise Contract</u> that you will receive prior to embarkation. Ships' Registry: The Netherlands.

Non-Holland America Line services (for example shore excursions) are generally performed by independent contractors. These non-Holland America Line services are solely at your risk and subject to the terms or arrangements with the independent contractor. HAL assumes no responsibility with respect to these non-Holland America Line services (including cancellation, injury, or death) even though HAL may collect monies or make bookings.

#### **ACCURACY OF CONTENTS / GENERAL**

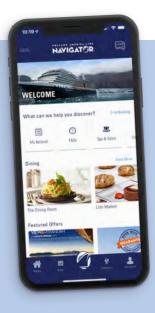
Contents of this brochure are subject to change at any time at the sole discretion of HAL. Please refer to hollandamerica.com for up-to-date information. **Any advertised offer may be changed or revoked at any time**.

Situations may arise which, in our opinion, make it necessary for us to cancel, advance or postpone a scheduled departure, change itineraries or make substitutions involving hotels, restaurants, ports of call, other travel components, vessels or other modes of transportation. In that event, we do not assume responsibility or liability for any resulting losses, expenses or inconvenience. We are not required to make refunds once travel commences, regardless of the reason for guests being unable to complete their travel.

The ship names and all other trademarks, slogans, logos and imagery used herein are, whether or not registered, owned by Holland America Line N.V.

All guests will be required to agree to the <u>Cruise Contract</u> and all information and terms therein.

Consult https://wwwnc.cdc.gov/travel/notices/covid-4/coronavirus-cruise-ship for the latest CDC cruise travel advice, warnings and recommendations.



#### DOWNLOAD THE NAVIGATOR® APP

The Holland America Line Navigator App is your indispensable tool for cruise planning, essential updates, embarkation, managing your onboard experience and booking shore excursions.





#### TRANSFORMING THE TRAVEL EXPERIENCE

Go beyond the usual tourist track and experience amazing new places and cultures in an authentic way. Holland America Line's exclusive destination programming is designed to deepen your understanding of the places you visit. Indispensable travel resources and opportunities to engage with our own experts, as well as local insiders, make exploring each port of call more vivid and meaningful.

#### **EXC TALKS®**

Get an insider's perspective and hear the kinds of stories only locals know at these informative onboard talks. Plus, on select ships, EXC Talks feature multimedia presentations that bring each destination to vibrant life with captivating storytelling; expert commentary; and stirring audio, video and imagery.

#### **PORT TO TABLE**

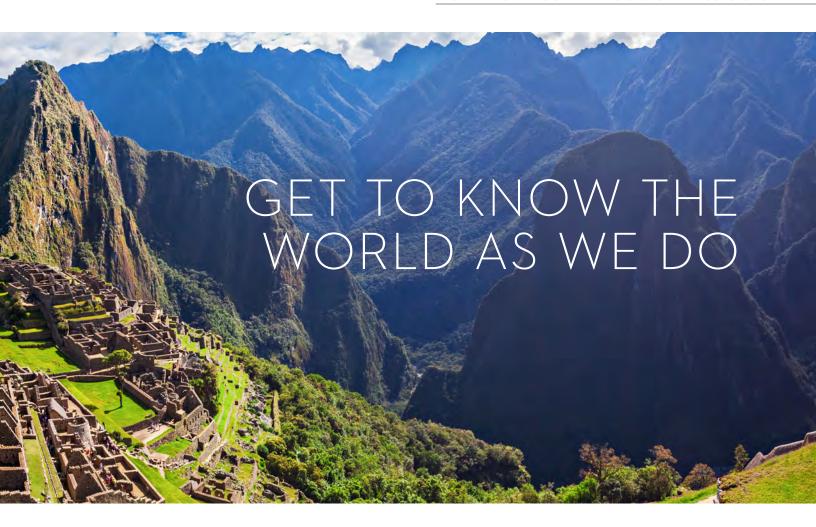
Food is the gateway to understanding a culture. Delve into each region's culinary traditions through onboard cooking demonstrations and food and wine tastings.

#### **NATURALISTS**

Explore the natural wonders surrounding your destinations with the guidance of our naturalists. Activities include onboard workshops, wildlife spotting on deck and interpreted excursions.

#### **CULTURAL AMBASSADORS**

Engage in local culture with experts, artists and performers sharing the best of your destinations' history and traditions — all before stepping ashore.





#### **UNIQUE SHORE EXCURSIONS**

Whatever lights up your world, a Holland America Line shore excursion helps you connect deeply with the people and places you visit. Guests who pre-book shore excursions are guaranteed the lowest rates on comparable shore excursions, or Holland America Line will provide an onboard credit of 110 percent of the price difference.

#### **GROUP EXCURSIONS**

Holland America Line's dedicated Group Shore Excursions Team proudly offers custom shore excursions perfectly crafted to groups' needs and interests including art, architecture, history, nature — even shopping! Contact us at HAL\_Group\_Shore\_Excursions@hollandamerica.com for more information or to book a group.

#### CITY STAYS

Offering a seamless experience ashore, City Stays and Pre/Post Overland Tours make it easy to explore more before or after a cruise.

