



CURRENT AS OF JULY 5, 2022 AND SUBJECT TO UPDATES.  
PLEASE VISIT [OCEANIACRUISES.COM/HEALTH](https://oceaniacruises.com/health) FOR THE LATEST UPDATES.

Oceania Cruises' vision is to be the upper premium cruise vacation of choice for discerning travelers. That's why we've enhanced our commitment to health and safety with our new SailSAFE™ Health and Safety Program. To protect our guests, crew, and the communities we visit, we have developed a robust and comprehensive health and safety strategy with new and enhanced protocols to create multiple layers of protection against COVID-19. Voyages will operate with fully vaccinated guests and crew, combined with preventative health and safety measures which we believe will provide a uniquely safe and healthy vacation experience. Our science-backed plan for a safe and healthy return to cruising was developed in conjunction with a diverse group of globally recognized experts and will be continuously evaluated using the latest science and technology.

#### PRE-CRUISE REQUIREMENTS – VACCINATION & SAFETY

All guests are required to be fully vaccinated, at least 2 weeks prior to departure, in order to board. Vaccines received via clinical trials that do not specify vaccine, dose, and date received will not be accepted.

Oceania Cruises' definition of fully vaccinated means to have completed the full brand vaccination protocol at least 15 days prior to embarkation. Therefore, two administered doses/shots of AstraZeneca, Pfizer-BioNTech, Moderna, Sinopharm or Sinovac, etc; or a single shot of a single dose vaccination + 15 days equals fully vaccinated. A single shot of a dual dose vaccine or antibodies from Covid-19 recovery is NOT considered being fully vaccinated.

The European Union's definition of fully vaccinated:

A passenger or crew member who carries a proof of vaccination, and at least 14 days and no more than 270 days have passed since the last dose of the primary vaccination series or if the person has received a third dose.

Any guest whose primary COVID-19 vaccination will be beyond 270 days at the time of disembarkation from their voyage must have a supplemental COVID-19 vaccination or "booster" OR a valid, digital Covid-19 recovery certificate that is not more than 180 days old from the first positive test result.

**PLEASE NOTE:** Guests must ultimately comply with all destination-specific vaccination requirements and definitions which may change without notice. All guests are strongly recommended to get a covid-19 booster prior to traveling. Oceania Cruises cannot be held responsible for any guests who are denied entry to a destination or denial of boarding due to lack of proper vaccination documentation or failing to meet a specific destination's covid vaccination definitions or requirements.

#### TESTING PRIOR TO TRAVEL AND EMBARKATION

**NOTE:** For voyages embarking from August 1, 2022, mandatory embarkation testing requirements will no longer be in place, unless specifically required by a destination, such as CANADA or GREECE. All voyages departing from Canada and Greece along with any voyages calling in Bermuda will still be subject to mandatory testing prior to embarkation.

**FOR VOYAGES DEPARTING THROUGH JULY 31, 2022:**

Even if the country where your cruise embarks does not require a negative COVID-19 PCR test for entry, Oceania Cruises strongly recommends you obtain a PCR test not more than 72 hours prior to embarkation. If a PCR test is not readily available, then we encourage guests to at a minimum take a laboratory administered COVID-19 antigen test not more than 72 hours prior to embarkation.

Guests that fail to test prior to departure or cannot provide proof of a negative laboratory supplied test result and subsequently test positive for COVID-19 upon embarkation will not be reimbursed for quarantine or return embarkation arrangements.

**FOR SAILINGS EMBARKING FROM U.S. PORTS:** Oceania Cruises will require that all guests arrive at the embarkation terminal with a negative COVID-19 PCR or Antigen test result from a third-party verified laboratory or pharmacy, taken within 48 hours of arriving to the terminal. All guests must provide proof of a negative test result at embarkation in a digital or printed format. Guests not in possession of a negative, third-party Covid-19 test result will not be allowed to embark for the voyage.

Test result documentation must be provided in English and must include the following information:

- Your name, which should match the name on your travel documents
- Your date of birth
- The result of the test
- The date the test sample was collected
- The name of the test provider
- Confirmation of the type of test provided

**FOR SAILINGS EMBARKING FROM CANADIAN PORTS:** Canada requires that all guests arrive at the embarkation terminal with a negative COVID-19 PCR test result not more than 72 hours old or negative Antigen test result not more than two days old at the time of embarkation, from a third-party verified laboratory or pharmacy, taken within 48 hours of arriving to the terminal. All guests must provide proof of a negative test result at embarkation in a digital or printed format. Guests not in possession of a negative, third-party Covid-19 test result will not be allowed to embark for the voyage.

Test result documentation must be provided in English and must include the following information:

- Your name, which should match the name on your travel documents
- Your date of birth
- The result of the test
- The date the test sample was collected
- The name of the test provider
- Confirmation of the type of test provided

Canada also requires that all travelers download the ArriveCAN app to upload all of their entry and vaccination documents. The ArriveCAN app is available from Apple, Google, or at [www.Canada.ca](http://www.Canada.ca).

**FOR SAILINGS EMBARKING FROM EUROPEAN PORTS:** Oceania Cruises will require that all guests arrive at the embarkation terminal with a negative COVID-19 PCR or Antigen test result from a third-party verified laboratory or pharmacy, taken within 72 hours of arriving to the terminal. All guests must provide proof of a negative test result at embarkation in a digital or printed format. Guests not in possession of a negative, third-party Covid-19 test result will not be allowed to embark for the voyage.

Test result documentation must be provided in English and must include the following information:

- Your name, which should match the name on your travel documents
- Your date of birth
- The result of the test
- The date the test sample was collected
- The name of the test provider
- Confirmation of the type of test provided

Additionally, we have partnered with Inspire Diagnostics to provide hassle-free, online testing for our guests from the convenience of your own home. Inspire Diagnostics is a subsidiary of Inspire Health Alliance, a leader in best-in-class health services that provides FDA-approved, proctored, in-home antigen testing for our guests.

Testing at home is safe, simple and convenient. Purchasing in-home testing kits is simple.

- a. Sign up on the testing site <https://inspirediagnostics.com/oceania/>
- b. Receive the test kit(s) by UPS
- c. Schedule an on-line proctoring consultation
- d. Receive certified results via email

For guests unable to arrange a test within 48 or 72 hours of arriving to the terminal, Oceania Cruises will have on-site testing available at the pier for a fee – pricing will be subject to local availability and the discretion of the testing provider. Please be advised that testing at the terminal may result in delayed embarkation. In the event you test positive at the terminal prior to embarkation there are mandatory isolation protocols that must be followed, including close contact quarantine requirements in accordance with CDC guidelines specific to cruise vessels.

Oceania Cruises will continue to evaluate and adjust pre-cruise testing requirements as the global health map evolves and we will communicate any changes in as timely a fashion as is practicable. Additionally, should local requirements in any embarkation ports require pre-boarding testing, we will notify those guests in advance of travel.

*Embarkation Testing Protocols may vary by itinerary; we will communicate itinerary specific protocols to you as soon as the information becomes available.*

## FACE MASK REQUIREMENTS

As part of our stringent health and safety protocols, all of our guests and crew are fully vaccinated. All guests are required to provide a negative COVID-19 test or undergo testing prior to embarkation. Our vaccination policy and universal pre-embarkation testing of guests are coupled with numerous additional layers of protection against COVID-19.

### July 5, 2022 Update:

For all voyages calling at Italian and Greek ports, regulations mandate that all guests must wear face masks at all times when outside of their stateroom or suite except when actively eating or drinking while the ship is in port. For voyages that call in Italian ports, Italian regulations mandate that guests wear a medical grade KN95 or FFP2 face mask.

For voyages that embark and sail outside of Europe (Polynesia, Mexico, Alaska, Canada, etc) face coverings remain optional for guests. We continue to strongly recommend that all guests wear face coverings when outside of their accommodations.

### Our Officers and Crew will continue to remain masked at all times.

We strongly recommend all guests travel with an adequate supply of medical grade masks, commonly known as surgical masks, FFP2 masks, or KN-95 masks. Should you require additional masks while traveling, all ships will be adequately stocked. We thank you for your cooperation and understanding.

Please note: this guidance is subject to change as the global health map evolves.

## FREQUENTLY ASKED QUESTIONS

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### GENERAL HEALTH & SAFETY

#### Are these all the health and safety protocols that will be implemented during my cruise?

We have developed a comprehensive and multi-layered set of health and safety protocols that span the entire cruise journey, guided by the expert advice from the Healthy Sail Panel and our Company's SailSAFE Global Health and Wellness Council. We will continuously refine and adjust these protocols as science, technology, and our knowledge of the virus improve and we will provide guests with all relevant information and any changes to protocols prior to setting sail.

Visit [OceaniaCruises.com/health](https://OceaniaCruises.com/health) for the most up-to-date information.

*General Health and Entry Protocols may vary by itinerary; we will communicate itinerary specific protocols to you as soon as the information becomes available.*

#### What happens if I don't comply with the Company's health and safety requirements?

All guests and crew are required to comply with our health and safety requirements to protect everyone on board as well as ashore in the destinations we visit. Individuals who do not comply with requirements will be denied boarding or disembarked from the cruise.

Guests who fail to comply with the Company's COVID-19 policies and procedures, including pre-cruise testing, will not be entitled to a refund or compensation of any kind. Guests should refer to the Guest Ticket Contract issued for their cruise for complete details.

#### How do I know if there are any travel restrictions that could impact my cruise?

We are closely monitoring the evolving global public health environment and to the extent any itineraries are affected, we will notify impacted guests in a timely fashion and update our booking requirements. All guests are strongly advised to monitor current travel requirements and advisories for their home countries.

#### Are children allowed to sail on your ships if they are not vaccinated?

The safety and security of our guests, crew, and the communities we visit is our number one priority. In order to provide the safest cruise experience possible, all guests and crew will need to be fully vaccinated for all sailings. Minors who have been fully vaccinated are welcome to sail. We will continue to constantly evaluate our health and safety protocols with our expert Council and will follow the latest science to determine requirements for all future sailings. We are committed to keeping our guests updated of any policy changes as far in advance as possible of their scheduled vacation.

## What vaccines will be accepted?

### Approved Vaccinations

- Any U.S. Food and Drug Administration (FDA), European Medicines Agency (EMA), and/or World Health Organization (WHO) authorized single brand vaccination protocol  $\geq 2$  weeks after receipt of the final dose.
  - i.e. J&J Janssen, Pfizer-BioNTech, Moderna, AstraZeneca/Oxford (Vaxzevria & CoviShield), Novavax and Covovax, etc.
  - A mixed vaccination combination of two doses of an FDA approved/authorized or WHO Emergency Use Listed (EUL) COVID-19 two-dose series with a minimum interval of 17 days.
- Note:** Individuals receiving a Janssen COVID-19 vaccine before or after another COVID-19 vaccine are considered fully vaccinated against COVID-19  $\geq 2$  weeks after receipt of the single dose of the Janssen vaccine.
- Current Unauthorized Vaccines: Sputnik V, Inactivated SARS-CoV-2 Vaccine (Vero-Cell)
- Children between the ages of 5-11:** Allowed provided they have received and completed the full vaccination protocol at least two weeks after receipt of the final dose of Pfizer-BioNTech only.

## What is the definition of 'fully vaccinated'?

Oceania Cruises' definition of fully vaccinated means to have completed the full brand vaccination protocol at least 15 days prior to embarkation. Therefore two administered doses/shots of AstraZeneca, Pfizer-BioNTech, Moderna, Sinopharm or Sinovac or a single shot of a single dose vaccination + 15 days equals fully vaccinated. A single shot of a dual dose vaccine or antibodies from Covid-19 recovery is NOT considered being fully vaccinated.

### **The European Union's definition of fully vaccinated:**

**A passenger or crew member who carries a proof of vaccination, and at least 14 days and no more than 270 days have passed since the last dose of the primary vaccination series or if the person has received a third dose.**

Any guest whose primary COVID-19 vaccination will be beyond 270 days at the time of disembarkation from their voyage must have a supplemental COVID-19 vaccination or "booster" OR a valid, digital Covid-19 recovery certificate that is not more than 180 days old from the first positive test result.

Guests planning on embarking voyages from European ports must be in compliance with the above definition or they risk being denied entry to certain EU nations and/or denied embarkation. Oceania Cruises will not allow guests who do not meet the above definition to embark any ship sailing from a European port.

**PLEASE NOTE: Guests must ultimately comply with all destination-specific vaccination requirements and definitions which may change without notice.** All guests are strongly recommended to get a covid-19 booster prior to traveling. Oceania Cruises cannot be held responsible for any guests who are denied entry to a destination due to lack of proper vaccination documentation or failing to meet a specific destination's covid vaccination definitions or requirements.

### **Are covid-19 vaccination "boosters" required?**

At this time, covid-19 vaccination boosters are not required by Oceania Cruises but are strongly recommended in light of evolving changes in the definition of "fully vaccinated" by nations that we travel to.

## What documents will be required to show proof of vaccination and when do we provide them?

Guests must acknowledge vaccination status prior to their sailing and bring proof of vaccination to the terminal for their cruise. Proof must be in the form of the original vaccination record document issued by either the country's health authority that administered the vaccine or the guest's medical provider that completed the vaccine administration. Electronic vaccination records will be accepted for residents of countries where electronic documentation is the standard issued form.

It is the ultimate responsibility of the traveler to meet all individual destination health and entry requirements.

Please Note: Photos of Physical Vaccination Card Will Not Be Accepted

## What completed travel documents do I need to board the ship?

Global travel requirements are quickly evolving and vary by country of departure. Given the fluidity of the current travel environment, all guests are strongly advised to monitor travel requirements and advisories for their home countries and are responsible for monitoring and complying with applicable travel restrictions. It is the ultimate responsibility of the traveler to meet all individual destination health and entry requirements.

At this time, we expect each guest will need to provide the following:

- Any documentation required from the country where the guest is embarking the vessel. This could include but not be limited to proof of a specific negative COVID-19 test result. These requirements will vary by country and is the responsibility of the guest;
- All guests must provide proof of being fully vaccinated for COVID-19 with an authorized vaccine at least 2 weeks prior to their sail date;
- Completed health questionnaire (prior to embarkation);
- Standard travel documents, including passport or any visas as required;
- Any documentation required from the country the guest is traveling to after the cruise. This could include but not be limited to proof of a specific negative COVID-19 test result.

**How far in advance of sailing will you send guests details on travel requirements and updates on health and safety protocols?**

Should any out of the ordinary requirements arise, Oceania Cruises will endeavor to communicate them to you in a timely fashion, in advance of travel. All guests are encouraged to update their contact information on their online Guest Registration Form so that we know how to reach you. Sole and ultimate responsibility for compliance with health and entry requirements lies with the traveling guests. We strongly recommend all guests directly consult the official government websites of the destinations they will be visiting. It is the ultimate responsibility of the traveler to meet all individual destination health and entry requirements.

**Will proof of vaccination be required for all cruises even in the future?**

In order to provide the safest cruise experience possible, all guests and crew will need to be fully vaccinated for all sailings. We will continue to constantly evaluate our health and safety protocols with our expert Council and will follow the latest science to determine requirements for all future sailings, and we are committed to keeping our guests apprised of any policy changes as far in advance as possible of their scheduled vacation.

**Will guests who are recovered from COVID-19 and have antibodies still be required to be vaccinated?**

Yes, all guests and crew will be required to meet the cruise lines' and individual destinations' definition of fully vaccinated even if they have antibodies from prior infections, regardless of the guest's citizenship and their local government's regulations. For details about what is considered to be fully vaccinated, refer to the "What vaccines will be accepted?" question.

**Will any countries visited during the cruise require additional testing to enter the country?**

We will comply with all local regulations at all destinations we visit. These regulations are continuously evolving and if an additional test is required at a port of call, we will provide advance notice to all guests.

**Will I be required to take a COVID test to disembark the vessel at the conclusion of my voyage?**

If destination-specific regulations require testing at the conclusion of the voyage, Oceania Cruises will facilitate that testing onboard the vessel, free of charge.

**Will Oceania Cruises offer testing on board to meet travel requirements for guests flying back to countries that require negative COVID-19 test results to re-enter the country post cruise?**

At the time of the issuance of this guidance, testing for onward travel is not required for the majority of countries around the globe. Should guests want or need to test prior to travel, rapid testing is available at every major airport. Guests wishing to test onboard the ship may take advantage of our onboard testing capabilities for a nominal charge of U.S. \$95 per guest for an antigen test.

**Will I have to sign a COVID-19 waiver to board a ship?**

All guests are required to accept the terms and conditions in our Guest Ticket Contract. In addition, guests will be required to agree to abide by all of the Cruise Line's health and safety protocols and acknowledge the risks associated with COVID-19 during their voyage and shoreside experiences. Guests who fail to agree to these terms and conditions will not be permitted to board.

**Are there any restrictions on pre-existing health conditions or limitations for guests due to COVID-19?**

No, we do not currently have any restrictions or limitations for guests with pre-existing health conditions. All guests should assess their individual risk level and consult with their doctor if needed prior to sailing.

**If I'm denied boarding at the cruise terminal or arrive late, can I board the ship at the next port?**

No, due to enhanced health and safety measures we have put into place prior to embarkation we cannot accommodate guests joining the cruise once the sailing has commenced. Guests will not be eligible for a refund or any type of compensation if they miss the ship's departure.

**Can I buy travel insurance through Oceania Cruises?**

Guests residing within the United States have the option to purchase travel protection plans from Oceania Cruises. In addition to a broad set of coverage benefits, our plans cover medical expenses for illnesses, including COVID-19. Please call your professional travel advisor or Oceania Cruises' Guest Services team to receive full details. Travel protection from Oceania Cruises must be purchased prior to final payment on a reservation.

Guests residing outside of the United States should speak with their professional travel advisor or their travel insurance provider of choice.

## **FACE COVERINGS**

**Are face coverings required?**

As part of our stringent health and safety protocols, all of our guests and crew are fully vaccinated. All guests are required to provide a negative COVID-19 test or undergo testing prior to embarkation. Our vaccination policy and universal pre-embarkation testing of guests are coupled with numerous additional layers of protection against COVID-19.

## FACE MASK REQUIREMENTS

As part of our stringent health and safety protocols, all of our guests and crew are fully vaccinated. All guests are required to provide a negative COVID-19 test or undergo testing prior to embarkation. Our vaccination policy and universal pre-embarkation testing of guests are coupled with numerous additional layers of protection against COVID-19.

### July 5, 2022 Update:

For all voyages calling at Italian and Greek ports, regulations mandate that all guests must wear face masks at all times when outside of their stateroom or suite except when actively eating or drinking while the ship is in port. For voyages that call in Italian ports, Italian regulations mandate that guests wear a medical grade KN95 or FFP2 face mask.

For voyages that embark and sail outside of Europe (Polynesia, Mexico, Alaska, Canada, etc) face coverings remain optional for guests. We continue to strongly recommend that all guests wear face coverings when outside of their accommodations.

### Our Officers and Crew will continue to remain masked at all times.

We strongly recommend all guests travel with an adequate supply of medical grade masks, commonly known as surgical masks, FFP2 masks, or KN-95 masks. Should you require additional masks while traveling, all ships will be adequately stocked. We thank you for your cooperation and understanding.

Please note: this guidance is subject to change as the global health map evolves.

## ONBOARD MEDICAL RESOURCES

### What happens if I get sick while on board?

Guests who have symptoms of COVID-19 while on board should immediately contact the onboard medical center for further instruction. Medical centers will be equipped to test for COVID-19 on board and if a positive case is identified, contact tracing for that individual will begin immediately and occur at the same time as treatment.

We have also enhanced our onboard medical capabilities with additional staffing and enhanced facilities. This includes an increase in intensive care unit (ICU) capacity, new and upgraded equipment, onshore medical institution partnerships, telemedicine capabilities, and additional robust consultation and treatment options. Onboard medical centers are also abundantly stocked with common prescription medications, remedies, and virus-testing equipment as available. Covid-19 therapeutics are readily available on board and will be charged to the guests' account.

### What testing and treatment capabilities are there on board?

We have improved our onboard medical capabilities with additional staffing directly related to sailing capacity, new and upgraded equipment, and enhanced facilities. All vessels will have COVID-19 testing capabilities on board and the ability to produce results onsite. We have increased intensive care unit (ICU) capacity on board and ICUs are equipped with infusion pumps, IV treatments, cardiac monitors, defibrillators, cardiac pacemakers, and ventilators. Should the need arise, we also have partnerships with onshore medical institutions in place to provide clinical advice and assistance as needed. Vessels are equipped with an onboard laboratory, which can administer Complete Blood Counts (CBC), Blood Chemistry, Coagulation tests, and Influenza tests. Onboard medical centers are also abundantly stocked with common prescription medications and remedies.

### Will you have additional medical staff on board?

Yes, we have increased the number of medical and supporting security staff on board directly in relation to the sailing capacity. We also have partnerships with onshore medical institutions in place to provide clinical advice and assistance as needed.

### If a guest tests positive for COVID-19 while on board, what costs are covered?

Complimentary onboard medical consultations and standard treatments are provided for covid-19 related illness. If a guest follows health and safety protocols and tests positive during their cruise, the Cruise Line will coordinate necessary onboard COVID-19 related medical consultation, standard/common prescription drugs, required land-based quarantine, and travel arrangements to get the guest safely back home.

The cruise line will cover all costs incurred for onboard medical consultation, standard/common prescription remedies, quarantine, and transportation that are not covered by the guests' travel insurance or should a claim be denied. We will also cover the same costs, that are not covered by the guests' travel insurance or should a claim be denied, for identified close contacts if they are required to quarantine on board or are removed or denied re-boarding due to being in close contact to a guest who tests positive. Please note: Covid-19 therapeutics are readily available onboard and will be charged to the guests' account. Oceania Cruises does not cover or reimburse for therapeutics.

### If one person in our party tests positive, will we all be denied boarding? Will the company assist with travel arrangements?

If one person in the party tests positive for COVID-19, immediate family members, those traveling in the same accommodations as the guest who tested positive and those identified as a close contact will be denied boarding.

If you are denied boarding due to a positive COVID-19 test at embarkation, the cruise line will assist with travel arrangements if requested.

The cruise line will not be able to assist with travel arrangements if a guest is denied boarding as a result of a violating the cruise line's health and safety protocols.



### **If I test positive for COVID-19 during a cruise and have to quarantine, will I receive a full refund?**

Guests who test positive for COVID-19 during their cruise and are required to quarantine will receive a pro-rated cash refund or a pro-rated Future Cruise Credit. If a guest followed all of the cruise line's health and safety protocols, the Cruise Line will coordinate necessary onboard COVID-19 related medical treatment, required land-based quarantine and travel arrangements to get the guest safely back to their home. Complimentary onboard medical consultations and treatments are provided for COVID-19 related illnesses as well as dedicated isolation accommodations should the need arise. The cruise line will cover all costs incurred for shoreside treatment, quarantine, and transportation that are not covered by the guests' travel insurance or should a claim be denied. We will also cover the same costs, that are not covered by the guests' travel insurance or should a claim be denied, for identified close contacts if they are required to quarantine on board or are removed or denied re-boarding due to being in close contact to a guest who tests positive.

All refund requests must be made within 90 days of the date they canceled their voyage or the scheduled embarkation date, whichever is earlier, or they will be entitled to a Future Cruise Credit for the amount specified. To apply for a refund guests should contact Guest Relations.

### **If I test positive for COVID-19 during a cruise and have to quarantine, what are the quarantine arrangements?**

If you test positive during the course of your voyage and are required to quarantine, we will make every effort to accommodate you in your current stateroom or suite. In some instances, local regulations may require that we accommodate you in dedicated isolation accommodations all of which have a private veranda. We will also provide you with a full range of dining options for all meals including breakfast, lunch, and dinner choices from the daily Grand Dining Room menu during established restaurant hours in addition to the 24 hour room service menu. Please be aware that quarantine protocols dictate that our crew may not enter your stateroom or suite and therefore all meals will be delivered to your door but we may not provide for in-room dining set up. Similarly, we may not provide in-room housekeeping services during your isolation period but the team will happily deliver fresh towels, linens, and other in-room supplies as requested.

### **If I test positive for COVID-19, either at embarkation or during the course of the cruise, and need to isolate, what are the requirements and arrangements?**

In the event you test positive at the terminal prior to embarkation or test positive for COVID-19 during your cruise, we request that you follow all local health guidance for that municipality, region, or country.

Onboard the ship, there are mandatory isolation protocols that must be followed, including close contact quarantine requirements in accordance with CDC and/or EU Healthy Gateways guidelines specific to cruise vessels.

These protocols may include the following but are subject to change. Please note that the scenarios detailed below are samples/examples and may differ from individual operational assessments based on where your voyage is sailing.

- Guests who test positive at the terminal prior to embarkation and who are asymptomatic will be required to follow local protocols and may be subject to local oversight.
- Guests who test positive during the cruise, both symptomatic and asymptomatic, will be required to quarantine for 10 days onboard.
- If the cruise ends prior to the 10-day mandatory onboard quarantine period:
  - If the guest is symptomatic at the end of the cruise the guest will be required to complete the remainder of their 10-day mandatory quarantine upon disembarkation at a hotel arranged by Oceania Cruises.
  - If the guest is asymptomatic and has completed 5 days of quarantine onboard, the guest may disembark at the end of the cruise and travel home as scheduled.
  - If the guest is asymptomatic and has completed less than 5 days in quarantine onboard the guest will be required to complete the remainder of their quarantine upon disembarkation at a hotel arranged by Oceania Cruises. A total of 5 quarantine days will be required, combining days in quarantine onboard and ashore.
    - ▲ For example, if a guest is asymptomatic at the end of the cruise and has quarantined for 4 days onboard prior to the end of the cruise, they will be required to quarantine for 1 additional day at a hotel prior to traveling home.

## **CLEANING AND DISINFECTION**

### **What are your cleaning and sanitation standards on ships?**

We have always had stringent cleaning and sanitization protocols across our fleet and continue to enhance these rigorous protocols in response to COVID-19. All ships are thoroughly cleaned and disinfected prior to every voyage in accordance with Company protocols, which were developed in partnership with the CDC's Vessel Sanitation Program. Embarkation terminals will be sanitized continuously and, where possible, fogged before and after each embarkation and debarkation.

Accommodations and Public Areas are continuously cleaned and disinfected throughout the voyage, with special attention to high-traffic touch points around the vessel. We use hypochlorous acid (HOCl), a non-toxic, powerful oxidant that effectively kills bacteria, spores, and viruses. It is natural and safe to use since it is comprised of natural elements such as water and salt, and electric charge.

All guests will be strongly encouraged to engage in frequent hand washing, particularly when entering food and beverage venues, and hand sanitizer will be prominently placed and easily accessible throughout the ship.

We maintain compliance with various government and public health agencies and external public health inspections on board our ships are carried out by agencies including, but not limited to, the CDC Vessel Sanitation Program, Public Health Agency of Canada, Brazil's National Health Surveillance Agency, ANVISA and the European Commission Directorate General for Health and Food Safety SHIPSAN.

**Please Note:** we may not provide in-room housekeeping services during your isolation period onboard but the shipboard team will happily deliver fresh towels, linens, and other in-room supplies as requested.

## ITINERARIES

### How do you determine which ports are safe to visit?

We constantly monitor the health environment across the globe and cancel or modify itineraries to affected areas as needed. We plan to offer a wide variety of desirable destinations which will all be evaluated by our Port, Medical and Security teams. We will also work closely with the destination ports, governments, and public health authorities to comply with local requirements and extend proper health and safety standards.

International travel has always required a measure of flexibility and even more so today. We will do everything in our power to deliver the destination experience you are expecting, but port closures and local restrictions may dictate that we amend itineraries during the course of your voyage, which could result in additional days at sea. In the event the sailing is cut short, all guests will receive a prorated refund based on the original form of payment for the nights not sailed.

## GOING ASHORE

### How have you extended your health and safety protocols to land?

We're partnering with our local destinations and tour operators to provide a safe and healthy environment for our guests, according to protocols in each specific port. Face coverings may be required in certain settings to comply with local requirements, for example in terminals for embarkation and disembarkation or at ports of call. We will continue to monitor public health guidance, including from the CDC, at the time of your voyage and modify requirements accordingly.

### Can I explore on my own while in port?

As delivering the best experience for our guests is always a top priority, and after working closely with our destination partners, we anticipate that guests will be free to explore certain ports of call on their own. Guests are asked to be mindful that this is largely dependent on the local health authorities and the evolving regulations, which are subject to change. In order to keep our guests as safe as possible, we highly recommend taking our company organized shore excursions as a more controlled environment for you to enjoy your time in each of the destinations.

## CONTACT TRACING AND MOBILIZATION

### What is contact tracing and can I opt-out?

Guests cannot opt out as contact tracing is necessary for all guests and crew to facilitate an effective mobilization response to keep everyone safe if there is a confirmed or suspected case of COVID-19 on board.