

Quark Expeditions®

SAFE

COVID POLICY



The Leader in Polar Adventures

Last revised: March 11, 2022

Quark's policy

Quark is the recognized leader in Polar Adventures. For over 30 years we have been delivering excellent polar experiences without compromising safety. S.A.F.E. represents our four component approach that ensures passengers can fully enjoy their polar expedition with peace of mind.



Science-led Health & Safety Protocols:

You can be confident that the protocols are developed from a foundation of up-to-date science.

Every aspect of our health and safety practice has been strengthened. Quark Expeditions' multifunctional taskforce of physicians, scientists and other polar experts developed and now maintain our protocols and practice. And guests can rely on our field teams to follow them rigorously.

Key elements of our protocols include:

- › Requiring a COVID PCR test 3 or fewer days prior to the trip starting.
- › Providing an additional pre-embarkation COVID test for all passengers.
- › Mandatory up to date vaccinations, including boosters.
- › Mandatory mask and distancing practices.
- › A reduced number of passengers to support increased onboard social distancing.
- › Two licensed medical doctors on every expedition.



Anytime Cancellation & Rebooking:

All the flexibility that you need to make plans now – but make changes if your travelling needs change.

- › Easily rebook your voyage for any reason up to 30 days prior to your voyage.
- › Easily rebook after 30 days under our COVID-19 Protection Guarantee if your plans are interrupted by a valid COVID-19 reason (see FAQ for details).
- › Easily rebook or get a refund if Quark must cancel a voyage prior to departure due to COVID-19, guests can easily rebook or get a refund.

Applies to all bookings made by April 30, 2022, for voyages sailing by April 2023 (Arctic 2022 and Antarctica 2022/23 seasons). For voyages that sail after April 2023, Quark Expeditions' standard Booking Terms and Conditions will apply.



Free from crowds:

Your Quark experience will take you away from crowds.

Visitors to the Polar Regions will enjoy a naturally socially distanced expedition in remote, wide-open spaces that are always crowd-free.



Exceptional Polar Experience!

Quark Expeditions is known for offering guests extraordinary off-ship excursions. Our guests will continue to have every opportunity to experience the glaciers, fjords, and wildlife from our Zodiacs and during on-shore excursions on their safe, unforgettable polar voyage with vaccinated fellow travellers.



Frequently asked questions

Our experts have distilled the finer points of our enhanced S.A.F.E. Covid Policy to help you get the answers you need.

› ABOUT OUR VACCINE POLICY

Do I need a booster shot?

We require up to date COVID-19 vaccinations to board. This means that your vaccination record should show either:

- a) That you have completed both a primary vaccination series **and an additional booster dose** (where the booster dose was received more than 14 days prior to embarkation).
- OR
- b) That you have completed a primary vaccination series and you have a Certificate of Recovery which verifies that the guest was diagnosed with COVID-19 within the 90 days prior to their embarkation. No booster shot is necessary in this case.
- OR
- c) That your primary vaccination series was completed within 150 days (5 months) of embarkation. No booster shot is necessary in this case.

What vaccines will Quark Expeditions accept?

Your COVID-19 vaccination record document must show that you have been vaccinated with a vaccine that is authorized and approved [Centers of Disease Control \(CDC\)](#) or [World Health Organization \(WHO\)](#) for all destinations except Greenland.

Greenland Vaccine Requirements:

Quark Expeditions will require guests that will be visiting Greenland during their

itinerary to adhere to Greenland's accepted list of vaccines. See [approved list of vaccines](#).

Will you accept mixed vaccines?

Mixed vaccines will be accepted if they are from the approved list and your vaccine document shows you have received all required doses.

Are individuals who cannot or don't wish to be vaccinated affected by this protocol?

Yes, in order for Quark's ships to achieve vaccination standards, all passengers must be vaccinated before joining their expedition. Individuals who cannot or don't wish to be vaccinated will not be allowed to board the vessel.

How will this policy affect your staff and crew?

Quark Expeditions requires all staff and crew to be vaccinated. Any staff and crew who are not meet our vaccination requirements will not be allowed to board.

How long will the vaccination policy be in effect?

The vaccination policy is currently in effect for all voyages in all available seasons. As COVID-19 is a constantly evolving situation, our medical advisors will evaluate any scientific changes and determine if our vaccination policy needs to be amended.

› PRE-DEPARTURE | ARCTIC VOYAGES

What if my plans are interrupted at the last minute for a COVID-19 reason? How does the COVID-19 Protection Guarantee work?

From 30 days prior to the voyage until 1 day prior to the voyage you can rebook easily if your plans are interrupted by one of the following COVID-19 reasons:

- a) A confirmed diagnosis of COVID-19 within 29 days prior to departure.
- b) An order, via your government's track and trace team, to self-isolate due to contact with a person who has, or may have, COVID-19.
- c) A travel ban prohibiting you from entering the country of embarkation.
- d) A travel ban that restricts you from leaving your home country to travel to the country of embarkation.
- e) A quarantine requirement upon entry to the country of embarkation.

Will Quark require that I have negative COVID testing results with me?

Yes. Quark will require a negative PCR test taken within 3 days prior to Day 1 of your itinerary. For example, if your Day 1 is Aug 20, 2022, then you must have a PCR test taken no earlier than Aug 17, 2022.

Please keep in mind that border and immigration authorities in each of our gateway countries may have their own entry

requirements that you must be responsible to meet. For your information, please refer to:

[Scotland Requirements](#)

[Norway \(Svalbard\) Requirements](#)

[Iceland Requirements](#)

[Greenland Requirements](#)

[Canada Requirements](#)

What type of travel insurance should I purchase?

Please ensure you purchase a travel insurance policy that includes coverage for COVID related health issues, quarantines, and trip cancellation and interruption. Such coverage can be purchased through Quark Expeditions' insurance partner: [Trip Mate](#)

Purchasing comparable coverage through another insurance provider or your preferred booking agent is also acceptable.

What happens if I can't travel due to a COVID-19 diagnosis?

If you are denied travel or boarding due to a positive COVID test result, Quark Expeditions' [Book with Confidence](#) policy will provide for a 100% Future Travel Refund Credit (FTRC) that can be used within 3 years to rebook onto another Quark Expeditions voyage.

› ON ARRIVAL IN GATEWAY LOCATION

When will the pre-embarkation test be conducted on Day 1?

Quark Expeditions will conduct an additional test on Day 1 (the day prior to embarkation) and our testing team will be available from 10 am to 4pm. The priority of all travellers on Day 1 should be to travel to the hotel immediately and make themselves available for COVID screening.

For any guest arriving later and not able to be tested by Quark at the hotel, you will be required to obtain your own PCR test from a local testing facility in the gateway city/ country and bring the COVID test result with you to show Quark staff. Contact Quark Expeditions or your booking agent if you need assistance in booking a COVID test in the gateway city.

What documents will Quark Expeditions require me to present on Day 1 prior to embarkation?

Quark Expeditions will require requires all guests have up to date vaccinations. **Proof of vaccination** must be presented to Quark Expeditions staff on Day 1 of your program. This needs to be a printed copy of the COVID-19 vaccination record from your government's health authority showing your vaccination is compliant with our vaccine requirements (see vaccine policy on page 14).

You will need to provide proof of a negative PCR test taken within **3 days prior to Day 1** (the day you arrive at your hotel). For example, if your Day 1 is Aug 20, 2022, then you must have a PCR test taken no earlier than Aug 17, 2022.

Guests will be required to complete a Health Questionnaire upon arrival.

› COVID-19 TESTING FOR ONWARD TRAVEL

Will Quark Expeditions be able to provide testing for my onward travel requirements?

No, Quark will not be providing testing on board or at gateway cities for onward travel. However, for anyone needing a negative test for onward travel, they can be obtained at in the gateway airport or nearby.

OSLO: <https://drdropin.no/en/oslcovidtest/>

Best to book in advance. Drop-in appointments can also be done but booked appointments are given priority.

REYKJAVIK: <https://www.testcovid.is/covid-test-keflavik>

TORONTO: <https://www.torontopearson.com/en/healthy-airport/covid-19-testing-at-torontopearson/departing-passengers>

PCR or ANTIGEN tests can be pre-booked.

HELSINKI: <https://www.finnair.fi/en/covid-19-tests-helsinki-airport>



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